

Take another look at Scouting

Improving awareness & visibility in underserved urban neighborhoods



Our Challenge: Focus Group Findings

- "Where are they? I'm not saying they don't exist, but I don't know any and I haven't seen any."
- "I don't hear other parents saying, 'my kid is a Boy Scout. He loves it.' Instead they talk about their sons playing football."
- "I think most people in the inner-city are apprehensive because of a lot of the things that go on in these spaces...so they don't allow their kids to go to these clubs. The scandals were covered up by the Boy Scouts. We don't trust sending our kids there."

-Responses shared during a July 9, 2018 focus group facilitated by The Melior Group featuring 9 Philadelphia parents of non-participating Scout-Age children

Key Takeaways

What works for parents

- Sports are easy to find and on parents "radar"
- Word-of-mouth is the most powerful channel of information and influence
- Trust in activity /organization is essential

Barriers for Scouting

- Lack of Awareness
- No difference between national BSA & Council
- Not relevant today
- More for suburban kids
- No connection to anyone involved









Building on Your Impact

- In 2017 we promoted the Philadelphia Encampment as an entry point for prospective families with your help
- We sustained our community presence through 2018 participating in the Juneteenth & Welcome America Festivals

Communication Objectives

- Enhance COLBSA awareness, visibility and reputation among eligible families throughout the City of Philadelphia
- Utilize Family Scouting as a "take another look" moment for COLBSA







Target Audiences

- Existing COLBSA Scouts, parents and volunteers
- Prospective COLBSA Scouts, parents and volunteers
- "Alumni" Scouts, parents and volunteers
- City influencers and public officials
- Regional news media

Strategic Imperatives

- Build a strong MESSAGE
 ARCHITECTURE on a handful of core messages
- Own a THOUGHT LEADERSHIP position on youth character building and leadership
- Develop OWNED CONTENT that can be leveraged and distributed across owned, earned, shared and paid channels
- Highlight the FAMILY SCOUTING program
- Highlight representative Scout AMBASSADORS especially in underserved segments (families, partners, etc.





COLBSA Content Management Model

OWNED

Message Development

Update website (distinctive photos, bios, video)

Create a COLBSA
NewsHub

Create thought leadership content, e.g. blogs, videos

EARNED

Ambassador stories/Pitches

Breaking news statements/ commentary

Leverage Family Scouting

Leverage earned placements across channels

SHARED

Analyze/refine social channels

Target/reach minority, urban followers

Target same demographic on Facebook

Amplify content across channels

PAID

Boost social content to targeted audiences

Consider Google and SEO campaign

-Source: COL Marketing Consultant









Our Key Messages

- Scouting has never been more diverse, inclusive, and necessary
- Scouting is changing lives for the better
- Scouting looks like you
- Scouting Positively impacting communities





Do what you love!

Camping/Adventuring/ Sports/Fitness/Music/ Science/Animals/Arts/ Game Design/ and more!





Tactics to change perception

- Advance Marketing Campaign
 - Professional MarketingFirm
 - Media Ad Buys
 - Social Media"Influencer" Promotions
 - In Kind PSAs

- Content Generation
 - "Philly" Photo/Video shoot of local youth
 - COL NewsHub for local stories/sharable content & blog!

https://thescoutinglife.com/





Tactics to change perception

Ongoing

- Professional Marketing Firm
- In-Kind PSAs
- COL NewsHub for local stories/sharable content & blog! https://thescoutinglife.com/
- Focus Group Research

Pending Funding

- 1. "Philly" Photo Shoot/Collateral Development
- 2. Social Media Plan (Geo-fencing target zips)
- Digital Ad Buys (Facebook/Instagram Google Key Words)





Budget Breakdown

REVENUE

North East Region Grant	\$ 9,550
Cradle of Liberty General Operating	\$ 25,000
In-Kind Advertising	\$ 10,000
Major Gifts/Grants	\$ 15,000
TOTAL REVENUE:	\$ 59,550

EXPENSES

Photo Shoot and Video Production	\$ 5,000
Design and Printing of Marketing Collateral	\$ 1,000
Market Research – Surveys and Focus Groups	\$ 25,000
*Digital Advertisements	\$ 15,000
*Targeted Social Media Campaign	\$ 3,500
Public Relations Agency	\$ 20,000
TOTAL EXPENSES:	\$ 69,500

SURPLUS/(DEFICIT): \$ (9,950)	SURPLUS/(DEFICIT): \$ (9,95	\$ (9,950)
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*Shortfall would impact paid advertising budget



Help Families Take Another Look

The council and the Northeast Region have invested in understanding how low-income and urban families view Scouting and focus group findings have emboldened us to employ targeted marketing methods. Securing a budget for investing in social media is now critical!

The Cradle of Liberty Council respectfully asks the Fruehan Family to consider helping us power our marketing outreach and ad placements with a gift of \$10,000 in 2018.

Your gift would empower the council to deploy **fresh** locally produced images, videos and social content in concentrated zip codes over the next 5 months. We will evaluate the effectiveness of these methods in the spring and share best practices with metro councils at Top Hands!

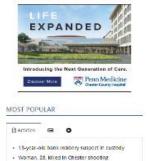


All in the Family: In Radnor, girls are joining the fun in scouting



Special to the Times Sep 25, 2018. Comments





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Keystone First — Putting **you** first.



Enon Tabernacle honors a rare bird: an Ea

Nathaniel Lee Tribune Correspondent Dec 22, 2017 💂 0



D'avon Kasir Byrd was all smiles after achieving the rank of Eagle Scout during a ceremony Tuesday at Enon Tabernacle Baptist church. — SUBMITTED PHOTO

Thank YOU!